



**STOCKTON  
EAST WATER  
DISTRICT**

PROVIDING SERVICE SINCE 1948  
www.sewd.net

DIRECTORS

Richard Atkins  
Division 1

Andrew Watkins  
Division 2

Ryan Hansen  
Division 3

Melvin Panizza  
Division 4

Paul Sanguinetti  
Division 5

Paul Nakaue  
Vice President  
Division 6

Thomas McGurk  
President  
Division 7

STAFF

Justin M. Hopkins  
General Manager

Juan M. Vega  
Assistant General Manager

LEGAL COUNSEL

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**MEETING NOTICE**

The Key Performance Indicator (KPI)  
Ad-Hoc Committee of the Stockton East Water District  
Board of Directors will meet at  
**10:00 a.m., Thursday, January 22, 2026**  
at the District Office, 6767 East Main Street, Stockton, CA

**Assistance for the Disabled:** If you are disabled in any way and need accommodation to participate in the meeting, please contact Administrative Staff at (209) 948-0333 for assistance so the necessary arrangements can be made.

Agendas and minutes are located on our website at www.sewd.net.

**AGENDA**

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|--|-----------------|
| 1. Roll Call - Director McGurk, Director Hansen, Director Nakaue         |                 |
| 2. Public Comment  |                 |
| 3. Stockton East Water District – Key Performance Indicator (KPI) Matrix | 01              |
| 4. Adjournment   |                 |

**Certification of Posting**

I hereby certify that on January 16, 2026, I posted a copy of the foregoing agenda in the outside display case at the District Office, 6767 East Main Street, Stockton, California, and said time being at least 72 hours in advance of the Key Performance Indicator (KPI) Ad-Hoc Committee (Government Code Section 54954.2). Executed at Stockton, California on January 16, 2026.

Priya Ram, Director of Finance & Administration  
Stockton East Water District

Any materials related to items on this agenda distributed to the Municipal Operations Committee of the Stockton East Water District less than 72 hours before the public meeting are available for public inspection at the District's office located at the following address: 6767 East Main Street, Stockton, CA 95215. Upon request, these materials may be available in an alternative format to persons with disabilities.

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Department or Position	Key Performance Indicator (KPI)	Progress as of 10/31/25
Administration	1. 95% Compliance with all training requirements.	100%
	2. Host six (6) public engagement events.	9
	3. Receive 20,000 social media impressions.	24,980
Finance	1. Pay 90% of invoices within 30 days of receipt.	100%
	2. 100% compliance with the Purchasing Policy.	100%
	3. Outperform LAIF with investments.	Yes
Engineering	1. Submit 10 grant applications.	2
	2. Complete 80% of budgeted projects.	81.50%
	3. Achieve ±5% of contract budget and schedule.	1 Project >5% budget
Maintenance	1. 85% of maintenance activities are planned.	79%
	2. Maintain 3,000 hours mean run time between failures.	~2,700 hours
	3. Respond to SCADA emergencies within one (1) hour and non-emergencies within 24 hours.	93% - Emergencies 97% - Non-Emergencies
Operations	1. Zero Tier 1 and one (1) or less Tier 2 violation.	0 and 0
	2. 100% HSPS uptime, except as planned.	100%
	3. 99.99% correct compliance sampling.	100%
Water Supply	1. Two or less 'out of water' calls per year.	1
	2. 100% system uptime, except as planned.	93%
	3. 4,000 acre-feet or less of system spill.	5,000 acre-feet
Assistant General Manager	1. 85% or greater employee satisfaction.	84%
	2. 14+ employees enrolled in Incentive Program.	18
	3. Achieve 10% budget to actuals for fiscal year.	20%
General Manager	1. Take position on 75%+ of relevant legislation.	90%
	2. Have five (5) or fewer employees turn-over.	2
	3. Have 100% Board Approval of Items	98%

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